

SETSCoP Meeting Summary Communiqué

DFV Subgroup – 03 December 2024

Facilitated by The Social Policy Group (SPG)

Summary

The DFV Subgroup meeting highlighted several key areas: the importance of **community-led approaches** in supporting DFV survivors, the need for **culturally sensitive resources** in accessible formats, and strategies for effective community engagement. Members stressed the **importance of adopting supportive approaches** that empower survivors, avoiding any pressure to take specific actions. The group identified opportunities to develop **multilingual resources** and **strengthen partnerships** with community organisations, while acknowledging the complex challenges faced by specific groups such as spouse visa holders in regional areas.

1. SETS Providers Experiences and Challenges

Engagement and Support Approaches

- Recognition that many individuals, especially women, don't choose to leave relationships
- Importance of using empowering and supportive approaches (i.e., providing information)
- Privacy concerns in small communities affecting service engagement
- Housing crisis impacting temporary accommodation access

Training and Education Initiatives

- Training for early childhood educators and maternal health nurses showing positive results
- Need for well-trained community members to serve as educators due to their established trust within the community
- Need for youth-focused initiatives addressing DFV in families
- Mental health decline among youth due to DFV exposure and other pressures
- Sessions for older migrants focusing on healthy relationships

2. Subgroup Aims and Outcomes

Resource Development

- Focus on easy English adaptations for explaining behaviours and healthy relationships
- Need for multimedia approaches (pictures, videos, simple words)
- After-hours emergency support services
- A space to discuss complex case studies where settlement staff can learn from one another.
- Frameworks to understand what DFV looks like through culturally appropriate lenses
- Centralised documents (or website) to map services, such as holistic recovery support and where to make effective referrals

3. Next Steps

- **SETSCoP welcomes SETS Providers feedback to improve the online course:** [Settlement Support for those experiencing Domestic and Family Violence](#)
- Please send your feedback to secretariat@setscop.org.au with the subject line "DFV Course Feedback".

- We will reach out to SETS workers interested in sharing their expertise through video recordings to enhance the course.
- *The most valuable insights come from practitioners like you who work directly with our communities—your experience and knowledge are essential to this training.*
- **SETSCoP encourages sharing resources for providers regarding Coercive Control** (apart from the NSW Govt Easy English)
- Please send resources / insights to secretariat@setscop.org.au with the subject line "Coercive Control Resources".

Attendees

4 SPG Staff / 45 SETS Providers / 38 SETS Organisations

Nick Ross (SPG – SETSCoP Secretariat)
Chai Oonnankat (SPG – SETSCoP Secretariat)
Jimena Loreto (SPG – SETSCoP Secretariat)
Marta Jasinska (SPG – SETSCoP Secretariat)

Abrar - Ballarat Regional Multicultural Council
Ambika – Centacare Catholic Community Services
FNQ
Amelia - Multicultural Australia
Amina - MiCare Ltd.
Andrea - South East Community Links
Asmeret - Multicultural Australia
Ayah - Muslim Women Australia
Bridget - Multicultural Community Services of
Central Australia Inc.
Bronwyn - Mosaic Multicultural Connections
Carmen - Assyrian Australian Association
Danielle - inTouch
Diana - Centre for Multicultural Youth
Divvy - inTouch
Emily - SSI
Evie - Many Coloured Skies
Farida - Communicare
Heeyoung - Ballarat Regional Multicultural Council
Heggie - Cumberland Multicultural Community
Services
Hiyah - WCC
Houra - Migrant Information Centre
Julia - Great Southern Migrant Services Albany WA
Katie - CatholicCare Tasmania
Keirnan - Multicultural Australia
Kumiko - Centa Care Catholic Community Services
Malahat - SMRC
Maree - SSI Logan
Maryam - Australian Muslim Women's Centre for
Human Rights (AMWCHR)
Elle - MCCGC
Mehrangiz - Migrant Resource Centre Tasmania
Nawras - Arabic Welfare
Nino - Intereach
Palwasha - Victoria Afghan Association Network
(VAAN)

Paula - Drummond Street Services
Poojaa - AMWCHR
Raissa - Communicare
Rallian - Wyndham Community & Education Centre
Rana - Multicultural Families Organisation (not in
database)
Richard - AWECC
Rob - Refugee and Immigration Legal Service
Rowayda - Arabic Welfare
Rowena - Wellsprings for Women
Shanae - 54 Reasons
Skye - North Coast Settlement Service
Sundus - Manning Valley Neighbourhood services
Sweta - Migrant Resource Centre Tasmania