

## Meeting Summary Communique

### SETSCoP Updates:

1. **SETS Staff Wellbeing Session.** with Dr Ruth De Souza held on 6 February 2024 (38 participants). Further facilitation of wellbeing sessions for SETS staff was spurred on as an outcome of the Regional Subgroup. A follow-up session focussing on boundaries and expectations is to be held on Wednesday 17 April 2024 with additional details to be released.
2. **DEX Training** – Delivered by the Department of Social Services with support from the Department of Home Affairs was held on **12 December 2023**. 93 SETS staff attended the training and information session. Video recording of the training: <https://www.youtube.com/watch?v=79zjyTIGwfc>  
Future sessions would be planned in the lead-up to the next reporting period.

### MYAN Updates:

- Currently **finalising National Youth Conference FUSE reports** and highlighting feedback and learnings.
- **CRCP** event organised by the UNHCR is an upcoming site visit, involving 50 international delegates, 3 panels of young people who have settled in Australia and young ambassadors talking on specific settlement experiences and topics.
- **Responding to consultation fatigue** – MYAN to host weekly drop-in (online) sessions, taking an open-door approach where young people (international students, newly arrived, and first and second-generation migrants) can discuss their thinking. This is a move away from the model of consultation where organisations reach out to young people to respond to specific questions. This format is designed to help identify young people's perspectives and priorities. SETS providers can help by distributing and raising awareness to clients about sessions.
- **AMEP** – MYAN is interested in talking to young people to be on the advisory group to help inform how the government can streamline education programs.
- Last year's conference brought 30 young people to pitch in Parliament in Canberra. This was well received by both participants and politicians. For future initiatives, MYAN wants to reach young people who may be harder to connect to.
  - The upcoming pitch asks **"What their vision for Australia is in the next 10 years?"** – most impact pitches will receive leadership and advocacy training and pitch in Canberra to politicians. SETS providers can help by sharing news with clients.

### Discussion points:

- Sharing good practice tips on how to engage young people: Outreach to schools, an essential first step of building trusting relationships, providing transport options to events, safe online chat spaces.
- Heightening tensions around perceptions of youth crime. Youth crime issues often sensationalised in the media. Migrant communities dealing with increasing threats of violence and racism.
  - Youth often do not understand their rights, may be subjected to racial profiling and intimidation in various settings (policing, education, and other figures of authority)
- Young people feel the pressure of the cost-of-living crisis and can feel pressure or are expected to take on more care responsibilities.
  - Pressure to work to support family, which may mean they are more vulnerable to exploitation.
  - Reduced capacity to engage with SETS providers, services, programs and opportunities due to care responsibilities (looking after younger siblings).
  - Helping parents navigate systems (Centrelink) and not having time to focus on priorities (education).
- SETS Providers are seeing an increase;
  - Homelessness and crisis accommodation needs
  - Rates of DV and intergenerational conflict

- Barriers around processes (i.e. consent forms), data collection for providers when parents don't fully understand consent forms and other processes. This can result in disengagement or young people missing out.

**Subgroup Outcome: Mobility and transport report and Induction Pack**

- In progress: the **Mobility and Transport for Migrants and Refugees in Australia** report draft is to be ready start of March and to be shared with the subgroup. Paper to be shared with policymakers at different levels of government as well as settlement practitioners to inform policy and programs.

**Induction Pack (Operations Subgroup Outcome)**

- Input from the group;
  - Training resources relevant to CALD youth;
  - Visa eligibility for SETS;
  - One-pager infographic breakdown of SETSCoP;
  - Checklist of data required for DEX input;
  - Support for staff (internal and external supervision, PD opportunities);
  - Information and resources on working with families; and
  - Information on state and national stakeholders.

**Attendees (19 SETS staff / 15 SETS organisations):**

Shannon (MYAN, co-facilitator)  
Nick Ross (Social Policy Group - SETSCoP Secretariat)  
Chai Oonnakat (Social Policy Group – SETSCoP)  
Shixi Gou (Social Policy Group – SETSCoP)

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Aisha (MYAN NSW)  
Ahmad (Multicultural Australia QLD)  
Byanka (Arabic Welfare)  
Deborah (Multicultural Futures WA)  
Gabi (CMY VIC)  
Holly (Youth Futures WA)  
Jad (Whittlesea CC VIC)  
Karen (Australian Refugee Association SA)

Kenny (SSI QLD)  
Kritika (SSI NSW)  
Ku Htee (Bendigo Health VIC)  
Lauren (CatholicCare Toowoomba QLD)  
Lyla (The Neighbourhood Hub QLD)  
Magda (Arabic Welfare)  
Melody (MYAN NSW)  
Meredith (QPASTT QLD)  
Miranda (CatholicCare Toowoomba QLD)  
Namy (MIC East VIC)  
Shontelle (CatholicCare Toowoomba QLD)