

Meeting Summary Communiqué

Updates and sector sharing

Ethno-specific cohorts and topics - SETS providers discussion on major cohorts. One SETS provider discussed major cohorts they serve including senior or older clients, as well as women. Major topics for these cohorts are health, plus referrals to DFV specialists.

Interfaith DFV event - SETS provider update on interfaith DFV event.

Policy contributions (Multicultural Framework Review and Anti-Vilification Laws) - SETS provider update on contributions to the Australian Government Multicultural Framework Review, involving consultations and submission. Additional policy work on the Inquiry into Anti-Vilification laws and whether those protections are enough.

Dilemma on both non-SETS eligible and SETS-eligible clients struggling to engage with mainstream services - Discussion on challenges in connecting to mainstream services for clients with low English, even when interpreters are engaged. An example of Centrelink with multi-language hotline. Connecting to staff who speak in-language, or with an interpreter is very difficult. If SETS providers help in this area, it can be very time intensive (and often without funding), but SETS providers do not want to turn clients away otherwise they will not get good outcomes.

Subgroup Outcome

The subgroup is working towards a Policy & Practice Resource: “Working from an Ethno- and Religious-Specific Perspective”.

The resource is aimed at the wider settlement sector to support improvements in responsiveness.

The subgroup meeting workshopped the topic:

<https://padlet.com/nickross2/ethno-religious-specific-spsa6n62z2nirnh8>

The resource will integrate the discussions from Dr Atem’s guest speaking in the previous July meeting.

Next meeting: Planned schedule for Tuesday 5 March 2024 (2pm – 3pm AEDT).

Attendees (7 SETS Staff, 4 SETS providers):

Nick Ross (SETSCoP Secretariat - SPG)

Kritika (SSI NSW)

Peter (Chinese Community Social Services VIC)

Jaweira (AMWHCR VIC)

Nilab (AMWCHR VIC)

Brett (CMY VIC)

Monica (SSI NSW)

Preethi (CMY VIC)

Contact

The SETSCoP Secretariat welcomes any further discussion, feedback and inputs. If you would like to get in touch or would like to register interest in future SETSCoP Subgroup Meetings, please reach out to the Secretariat at:

secretariat@setscop.org.au