

Meeting Summary Communiqué

Discussion points

- SETS provider update from Forum of Australian Services for Survivors of Torture and Trauma (FASSTT) Conference
 - Emphasis on co-design with communities
 - Perspective of humility in CCB: CCB practitioners there as a resource
 - Examples of fun and innovative ways to do CCB, including specific projects and groups from Queensland and South Australia (Secretariat to follow-up for potential guest speaking)
- High demand for partnership from community groups
- SETS provider update on event bringing together community leaders worked with over prior few years, to hear their thoughts around what has worked
- Community groups and community leaders have questions on referrals and where to refer community members. This is increasing in the cost of living and housing crises.
 - Historically there has been requests for information regarding mental health referrals
 - At the moment, people appear very focussed on housing and food. It appears people are ‘suppressing’ other concerns, including mental health, and focussed on referrals for cost-of-living
- Community groups and organisations are seeing the angst and issues surrounding the cost of living crisis everyday
- SETS providers discussed how to increase agency for community groups, including to communicate directly to government organisations and sector leaders, rather than feeling they are five stages or more from contacting changemakers
- SETS providers discussed interagency forums and interagency networks. This includes youth forums, HSP forums, local area clusters.
- Discussion on community leaders juggling jobs, family, and community leadership roles
- Insurance costs for community groups is a major barrier
- Discussion on balancing grant writing with program delivery: Working with community groups to not only focus on being successful in grant applications but also on program implementation (including acquittal and reporting).
- Discussion on grant delivery support programs, such as CAMS funding in Queensland
- Discussion on SETS CCB and also working with community groups to focus on outcomes instead of outputs: Reverse engineering to think “if we want to achieve these outcomes, how would we get there?”

Outcome(s)

- *Not-for-Profit Start-Up Handbook*
 - Published and disseminated:
 - <https://setscop.org.au/wp-content/uploads/2023/11/Lundberg-SPG-NFP-Handbook-3-11-2023.pdf>
- *Toolkit: Generational transitions in community leadership* – To be worked on further in 2024

Next meeting: To be scheduled for February – March 2024.

Attendees and contacts (next page)



SETSCoP

Attendees (15 SETS staff, 14 SETS providers):

Nick Ross (SETSCoP Secretariat)

Maria Rosales (SETSCoP Secretariat)

Kritika (SSI NSW)

Anileen (MCS Central Australia NT)

Matt (North Coast Settlement Services NSW)

Sandra (Chaldean NSW)

Hannia (City of Stirling WA)

Brett (CMY VIC)

Karrie (Multicultural Futures WA)

Loan (STARTTS NSW)

Keirnan (Multicultural Australia QLD)

Ruwanthi (SECL VIC)

Carmen (Assyrian NSW)

Carla (SECL VIC)

Thom (MC Wagga Wagga NSW)

Sahba (SSI QLD)

Kaya (MiCare VIC)

Contact:

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