

Communique:

Discussion points:

- Smaller group updates The subgroup split into small groups for introductions and updates on SETS programs, with a focus on employment. This includes recent work and current planning.
- **Department of Employment Skills Recognition** Some SETS providers connected with the Department of Employment and Workplace Relations (DEWR) following on from their presentation and attendance at the Employment Subgroup Meeting #1 of 2023 regarding *skills recognition*. DEWR supported a SETS provider's online client forum regarding overseas skills recognition. SETS providers also noted limitations with the skills recognition process, with one description of it as "a jungle", with multiple, circular referrals for clients and SETS staff support them.
- Superannuation in settlement The subgroup reflected on the SETSCoP Superannuation in Settlement
 Workshop held on 28 June 2023, led by AustralianSuper. SETS providers found the session useful, with
 suggestions to potentially hold further sessions (i.e. on an annual basis), given the rapid changes in
 superannuation. Further suggestions included to revise the <u>SETSCoP Pre-work Information Checklist for
 SETS Clients</u> to include superannuation, and a resource on communicating about superannuation (to be
 further outlined in Subgroup Outcomes, below). A SETS provider is following up with their partner, the
 Migrant Workers Centre, regarding their information and resources for superannuation, as well as a broader
 understanding of their work and best practice for the subgroup.
- Jobs Victoria Mentor Service concluding The Jobs Victoria Mentor Service is ending on 6 October 2023. Victorian SETS providers noted it has been a very helpful program but are working to adjust services in light of the program conclusion.
- Further grant funding opportunities SETS providers discussed other grants to support employment, including local council grants for brokerage of employment supports (Working With Children Check, First-Aid Certificate), and grants from foundations.
- **Predatory training organisations** SETS clients have been targeted by private registered training organisations (RTOs) for courses with disproportionately high fees. SETS providers have worked to provide information to clients around these issues.
- Social enterprises The subgroup discussed another focus area of social enterprises. Many SETS providers already have strong collaboration with social enterprises. The subgroup noted differences in social enterprises this included a note that not all social enterprises are culturally-responsive or display strong principled regarding settlement. Another issue is that social enterprises are often in central urban areas, distant to where SETS clients live. The subgroup highlighted social enterprise success stories, with subgroup discussions around a SETSCOP event to highlight social enterprises.

Subgroup outcomes:

- **Skills recognition** Continue to contribute to the DEWR Pilots on Skills Recognition and to receive updates as to pilot progress.
- Superannuation Integrating superannuation in the SETSCOP Pre-work Information Checklist for SETS Clients. Exploring a standalone resource to coordinate on appropriate language regarding superannuation, including drawing from existing knowledge within and outside the Community of Practice.
- **Social enterprises** Work towards a SETSCoP workshop regarding social enterprises and settlement.

Resources:

- <u>SETSCoP Pre-work Information Checklist for SETS Clients</u> (On the SETSCoP Members' Portal)
- <u>1-page Super information essentials</u>



Next meeting:

The final subgroup meeting for 2023 is scheduled for Wednesday 25 October 2023 (2pm – 3:15pm AEST).

Attendees (13 SETS Staff):

Nick Ross (SETSCoP Secretariat - SPG) Maria Rosales (SETSCoP Secretariat - SPG)

Adina (CMY VIC) Lian (MIC East VIC) Jacqui (MercyCare WA) Ahmad (Arabic Welfare VIC) Lydia (South East Community Links VIC) Mae Sie (Wyndham CEC VIC) Li (MercyCare WA) Julie (Multicultural Services Centre WA) Anne (Albury Wodonga VRB VIC/NSW) Kholud (AMWCHR VIC) Anita (Multicultural Futures WA) Jenny (Gymea Community Aid NSW) Hiba (Whittlesea CC VIC)

Contact

The SETSCoP Secretariat welcomes any further discussion, feedback and inputs. If you would like to get in touch or would like to register interest in future SETSCoP Subgroup Meetings, please reach out to the Secretariat at: secretariat@setscop.org.au