

**SETS Community of Practice**  
**Communique: Employment Subgroup Meeting Videoconference**  
**30 November 2022**

On 30 November 2022, SETSCoP facilitated the next Employment subgroup meeting. The focus of this group is to discuss Best Practice strategies used and trends and issues identified through the delivery of employment support for SETS clients. Attendees comprise SETCoP members from around Australia with an interest in employment and employment related supports for refugees and migrants.

**Employment e-learning update**

The SETSCoP 'Employment in Settlement Practice' e-Learning course went live in November 2022. The e-Learning courses are linked to the [National Workforce Competencies for Settlement Practitioners](#). The course is available to share with SETS staff and feedback from the employment sub-group is welcome. The employment course is part of a range of SETSCoP e-Learning courses being released (gender-responsive practice; domestic & family violence; youth; etc.)

Link to Employment e-Learning course:

<https://www.myauslearning.org.au/setscop-employment/>

Link to MyAus Learning e-Learning course main page:

<https://www.myauslearning.org.au/>

**Pre-work Information Checklist for SETS Clients**

The employment sub-group meeting was largely dedicated to the final development of the 'Pre-work information checklist for SETS clients'. The checklist is the practical tool outcome from the sub-group for 2022 and is designed to be used by frontline settlement staff working with SETS clients on employment. The checklist is made available for the CoP on the SETSCoP member's page and through the SETS Insider News newsletter.

**Suggestions for the SETS Community of Practice for 2023**

*Afghan and Ukrainian specific employment discussions.*

There are many clients from Afghanistan and more recently, from Ukraine, who are looking to commence working in Australia. There was a suggestion to invite Host International (who are running an Afghan employment and coaching programme) and other Afghan-specific employment organisations to speak to the SETSCoP Employment Subgroup / the wider CoP. There was also a suggestion to invite Ukrainian organisations (such as the Australian Federation of Ukrainian Organisations / AFUO) to discuss Ukrainian employment pathways.

*Links between SETS, Centrelink, Workforce Australia, AMEP & HSP*

To better understand changes in different programmes and have collective discussions, rather than separate 1-1s.

*Recognition of prior learning and qualification recognition*

There was a request for discussions on how to navigate skills, prior learning, and qualification recognition. Settlement practitioners are finding highly-qualified clients, with lots of skills and experience, are facing systematic barriers in getting qualifications recognised (for instance, in the health sector, in engineering). Clients and settlement staff often face challenges in navigating the system – with staff at education and vocational training organisations also not always fully equipped to help, as the area is very complex and confusing.

## **Shared resources**

Recent webinars available

Cyber-security webinar for frontline SETS staff:

<https://vimeo.com/774032445/d8f2c40f4c>

Information session on CRISP (CRSA):

<https://vimeo.com/770988784/b62ef1dc7c>

