

SETS Community of Practice
Communique: Employment Subgroup Meeting
Videoconference – 1 March 2022

On 1st March 2022, SETSCoP facilitated the first Employment subgroup meeting for 2022. The focus of this group is to discuss Best Practice strategies used and trends and issues identified through the delivery of employment support for SETS clients. Attendees comprise SETCoP members from around Australia with an interest in employment and employment related supports for refugees and migrants.

The first meeting focused on discussion of key resources that the group would like to develop to support SETSCoP members supporting clients into employment.

Requests for resources and tools that can be developed by this subgroup to support SETSCoP members delivering services to clients seeking to obtain employment fell into two categories:

Employer Supports

This resource could be given to employers who are wanting to employ refugees and vulnerable migrants. It would include information such as:

- a. How an employer can introduce support
- b. How other employees can welcome refugee and migrant workers into the workplace
- c. What to cover in an induction for a migrant / refugee employee
- d. Specific notes for employers in these industries commonly accessed by SETS clients:
 - i. Factory jobs
 - ii. Process work
 - iii. Aged Care
 - iv. Child care
 - v. Security Guards
 - vi. Cleaning
 - vii. Construction
 - viii. Retail
 - ix. Horticulture and farming
 - x. Administration and finances
 - xi. Hospitality
 - xii. Manufacturing

Best Practice Guides

This resource/s would share best practice with SETS providers as it relates to supporting SETS clients into employment (e.g. Tips and Tricks) including:

- e. Finding work placement opportunities to allow clients to trial different opportunities
- f. A collection of work readiness programs available
- g. Essential pre-work information to be shared with clients prior to starting a job in Australia
- h. Micro-finance opportunities
- i. How to find out what positions are in demand in your area
- j. Ways to communicate about diverse opportunities available in Australia
- k. Ways to engage with employers

Shared Resources

Hidden Talent: Skilled Refugees and Migrant and the Labour Market

A research report from the Fairfield Emerging Communities Action Partnership

<http://corecs.org.au/wp-content/uploads/2022/02/Hidden-Talent-16022022.pdf>