

SETSCoP

Communique: QLD Domestic and Family Violence sub-group

Videoconference – 9 February 2022

On 9 February, 2022, SETSCoP held its first meeting for members of the Queensland Domestic and Family Violence (DFV) sub-group. The purpose of this meeting was to discuss the variety of supports being implemented by SETS providers for clients experiencing DFV and share information regarding the training completed or planned for staff relating to DFV supports.

Service providers discussed their implementation of **processes and procedures** for supporting clients who have experienced DFV, mostly involving referral to a DFV specialist service. This also includes the review of tools and frameworks (the Queensland Risk Assessment Framework is under review).

Integration of **discussion on DFV through provision of other supports**, such as when supporting clients who are sponsoring family members currently living overseas, is used to open up the conversation and raise awareness of clients.

Some providers described the work they are doing with **Community Leaders**, which includes discussing DFV and culture and how to work with communities in a way that is safe and informed. See links to programs in Shared Resources below.

Group information sessions and training on topics such as family law include content on DFV as part of the session. Some of these group sessions are conducted in TAFE to classes. Group sessions sometimes include guest speakers, such as Relationship Australia and Police. When advertising these sessions, the language used is around “Healthy Relationships” and “Human Rights”.

Providers have conducted **women’s groups** which are a social groups where life skills are built and clients are welcomed into a safe space where providers can ensure that clients are aware of the services available to them if needed in the future. Groups include arts and exercise activities. Some of these groups include pre-employment skill training, English, digital literacy, road rules training and support to get a drivers licence.

Service providers have also delivered **programs to young people** in schools and through sporting groups, such as the Love Bites program.

Some **men’s groups** are being conducted also, to encourage sharing and discussion of DFV issues including conflict resolution. Men’s behaviour change programs are being also being delivered in some areas (see Shared Resources).

Some service providers have employed a **DFV case worker** within their SETS team, who is able to support other case managers, review processes and tools in place, as well as work with clients.

Service provider staff have completed **training** including DV Alert training, DV Connect training, No to Violence training, motivational interviewing and mental health first aid. Some of this training is framed via a feminist lens, however it was noted that several are missing a cultural lens. Providers are also conducting internal training of staff, such as how to screen for DFV.

Shared Resources

‘The Five Essential Discussion Tools – When working with men using family violence’ training facilitated by No To Violence (NTV):

<https://ntv.org.au/free-training-for-engaging-with-men-who-use-violence-remotely/>

‘Recognise, Respond, Refer’ – DV Alert, 2 day training

Lifeline:

www.uccommunity.org.au/lifeline

RAILS education and resources:

www.rails.org.au/education/legal-info

See the Tabs:

- Family violence prevention;
- Family Peace- Learn law while learning English; and
- ‘Family violence and visas’.

North Queensland Domestic Violence Resource Service:

<https://nqdvrs.org.au>