

SETS Community of Practice

Communique: Community Capacity Building Subgroup Meeting

Videoconference – 10 November 2021

On 10 November, SETSCoP facilitated the first meeting of the new Community Capacity Building subgroup.

Discussion on strategies used in Community Capacity Building

Attendees discussed strategies they are adopting for community capacity building. Examples of strategies currently in use include:

Arabic Welfare Inc:

- Held a consultation with community leaders and faith leaders to identify needs
- This was followed by an 8-week leadership training program, tailored to establishing an organisation or association
- A workshop was delivered on identifying grants, as this was a need that had been identified
- Consultations were also held with smaller groups to identify needs and issues, e.g. intergenerational conflict, social isolation issues
- Leaders attended online training sessions through COVID-19 lockdown, which maintained connections online

Multicultural Futures:

- Holds an expression of interest round every year to apply for support. Three associations are chosen to participate
- Through consultation, different needs are identified for different groups. A key issue that has been identified are preparing funding applications
- Offers an intensive and tailored process covering:
 - How to become an incorporated association and if that is the best type of entity for the group and their committee members
 - Support for marketing and branding
 - Strategic planning practice for the board
- Have connected with the Leadership WA alumni program and assist people to apply for mentoring support
- Offer social capital / networking support

Migrant Resource Centre of South Australia Incorporated (AMRC):

- Specific training for women in governance and leadership

Centrecare FNQ:

- Have established a partnership with the local council to facilitate a bicultural leaders network meeting. This has been a mixture of Zoom meetings during lockdown and face-to-face meetings

once restrictions eased. This has provided connection through COVID-19, as well as a platform for advocacy

- Guest speakers have been invited from across the state to attend the bicultural leaders meeting
- The bicultural leaders meeting also provides an advocacy platform with the people brought in each meeting (speakers / service providers)
- Have held consultations about mental health and connected different communities across Cairns in partnership with QPASTT
- Linking women to mainstream services and guest speakers

Wyndham Community and Education Centre Inc.

- Applied for funding to have a pool of money available to use for supporting local community groups and organisations who were having difficulty obtaining money
- Subsidises Zoom memberships for local community organisations
- Provides mentoring and facilitates consultations to identify focus areas

Work with communities relating to COVID-19 vaccinations

Attendees discussed the work they have done in their communities to encourage COVID-19 vaccinations, including:

- Building trust with community leaders and providing a safe space to talk about concerns
- Holding vaccination information sessions with bilingual/bicultural worker support, including support signing up on the day for vaccination
- Conducting joint information sessions about vaccination with bilingual/bicultural health practitioner networks. This has helped to build trust and enable information to be distributed in-language to communities
- Translating key messages from government sources
- Recruiting leaders to attend leadership training

Shared resources

[SETSCoP, *Models of Community Capacity Building in the Delivery of Settlement Engagement and Transition Support \(SETS\)* \(September 2021\)](#)

[FECCA, *Starting and Running Your Community Organisation: A Guide* \(2016\)](#)

[Settlement Council of Australia, *The best of both worlds: A governance toolkit for organisations supporting migrant and refugee communities in Australia* \(January 2021\)](#)

In-language resources developed by CentreCare FNQ:

<https://www.youtube.com/channel/UCEXqug9MDmZPNR3gKITsnmQ>