

## **SETSCoP**

### **Fourth meeting of the Community Capacity Building sub-group**

#### **Videoconference – 5 August 2021**

On 4 August, SETSCoP held its fourth meeting for members of the Community Capacity Building (CCB) sub-group.

#### **Models of CCB**

Most providers shared that they have employed a hybrid model to CCB, whereby they work with community leaders, ethnic organisations, mainstream organisations and other communities to promote social cohesion.

Additionally, models that work directly with community leaders and ethnic organisations were highlighted. Attendees noting the value that both multicultural leaders and organisations provide from the grassroots in identifying systemic issues and barriers to be addressed.

Other providers shared the value of engaging with religious leaders. One example was from an area which is currently seeing a large number of COVID-19 cases. The provider created an online information session with GPs and religious leaders from a particular culture to share key messaging around COVID-19, restrictions and vaccines, with their community.

#### **Innovation through the pandemic**

Following on from the last meeting attendees discussed how they have adapted their CCB program to address the additional barriers that migrant and refugee communities have faced during the COVID-19 pandemic.

One attendee noted that CCB has significantly changed over the last year and has allowed for even more collaboration cross-sector, particularly with more engagement and capacity building with mainstream services. Providers in metro areas who have been affected most with lockdown periods, shared that much of their CCB services has moved online. While, some regional providers shared a greater focus on social cohesion through activities such as sporting events.

There was general consensus that digital services has been a significant focus in CCB, whether through building community leader's capacity with digital literacy or supporting mainstream services to deliver culturally responsive online services.

One provider shared how by working with a community organisation that support first nations people and working with the auslan community, they were able to advocate for mainstream services to deliver online services or messaging that were culturally responsive and in-language. Working with the local school, the provider and the cross-sector partners were able to develop in-language videos which engaged children from the region who spoke

common multicultural languages, indigenous languages and Auslan to share key messaging around restrictions and changes to school processes.

Other attendees noted the important role SETS providers have played in bridging community and government, particularly as restrictions change and the vaccine roll out has progressed. Some are supporting community groups with delivering the COVID-19 information sessions they are providing through the FECCA small grant project.

## **Resources**

[Fusion Multicultural Street Festival \(Wagga Wagga City Council\)](#)

[MRCTAS.catering \(MRC Tas Instagram\)](#)