



Snapshot:

National Youth Settlement Framework (NYSF) and its application to SETS

This snapshot provides an overview of the application of the National Youth Settlement Framework (NYSF) to SETS service delivery. It is based on responses from members of the SETSCoP youth sub-group.

Snapshot findings will inform future areas of focus for the sub-group and will help identify the support mechanisms required to enhance best practice for young people who receive SETS services. Respondents represented settlement organisations in NSW, QLD and VIC, and encompassed frontline staff, operational managers and CEOs.

Overview

Key focuses of SETS youth activities include:

- mental health and wellbeing
- social inclusion and leadership development
- community development
- case management
- facilitating education and employment pathways.

Most providers support clients aged between 13 – 25 years in their youth programs and initiatives.

The majority of providers host a range of youth projects which are not gender-specific, however some reported some gender-specific projects.

Key findings and trends with respect to the NYSF include:

- **92%** reported familiarity with the NYSF
- **67%** have used the NYSF in their SETS work
- Only **42%** have attended NYSF training or professional development activities.

Application to SETS

For the **67%** who reported to have used the NYSF in their SETS work...

a. they commented on its use to:

- guide best practice for working with young people

- design projects and initiatives
- support young people in areas such as employment
- evaluate client outcomes
- assist with program development, identify gaps and undertake program evaluations
- support youth leadership training
- support staff development and reflection
- provide evidence in grant applications
- advocate.

b. they saw its value in:

- providing a comprehensive framework and principles for youth service delivery
- improved knowledge of how to support young people and tailor to needs
- the provision of an evidence-based approach
- enhanced reflective practice among staff.

c. it has challenged existing thinking and practices to support young people through:

- enhanced decision making for young people accessing services
- a client centred and systems-based approach
- a holistic methodology with a family-focused lens
- enhanced reflective practices.

For members who reported applying the NYSF to their SETS work, they mentioned use of the following content and/or tools:

- **100%** reported use of the Main NYSF Document
- **83%** reported to use the Good Practice Capabilities (GPC) and Applying GPC to Practice
- **67%** reported use of the Self-Assessment Tools
- **33%** Active Citizenship Domains and Indicators and the Applying Active Citizenship Domains and Indicators
- **17%** reported use of other tools.

Opportunities for further development

For the **33%** who have not used the NYSF in their work, they provided the following reasons for not using the framework:

- they have not felt comfortable using the framework without adequate training
- have only recently commenced working with young people
- see value in receiving targeted training for SETS.