

SETSCoP

Communique: Third meeting of Data, Evaluation, and Outcomes sub-group

Videoconference – 11 March 2021

On 11 March, SETSCoP held its third meeting for members of the Data, Evaluation and Outcomes (DEO) sub-group. The meeting was an interactive discussion session, which included peer facilitated training on the reporting capabilities of DEX.

Peer training session

One attendee facilitated an interactive training session which focused on aggregating reports on DEX. The peer training looked at the Standard Reporting section, how it can be used to demonstrate the number of activities facilitated by SETS providers and how it can support report requirements.

Some other reporting related issues discussed include:

- differentiation between outputs (measured through DEX) and outcomes
- the challenge of measuring long-term impact and outcomes in SETS
- reporting periods and pre-scoring
- group scoring vs. individual scoring
- challenges with reporting for consortiums.

Despite the usefulness of the Data Exchange Protocols and Program Specific Guidance, attendees noted variance in data collection and reporting procedures across settlement service providers. Factors such as organisation and program size, access to other database systems and familiarity with the DEX system contributed to the variance.

Another attendee demonstrated how to access the ancestry and migration feature on DEX, attendees agreed on the usefulness of this feature which provides a breakdown in the background of clients.

Collectively attendees were able to troubleshoot most questions. Some queries that could not be answered by attendees, will be shared with the Department for advice.

Next meeting

There was general consensus for the next meeting to again include DEX demonstrations by attendees. The next session will focus on demonstrating the creation of cases and entering scores for a client.

Resources shared

[DEX and reporting considerations raised through SETS Community of Practice \(Department of Home Affairs\)](#)

[The Data Exchange Protocols \(Australian Government\)](#)

[Program Specific Guidance for Commonwealth Agencies in the Data Exchange \(Australian Government\)](#)

[DEX training materials \(Australian Government\)](#)