

SETSCoP

Communique: Third meeting of the Service Linkages sub-group

Videoconference – 18 March 2021

On 18 March, SETSCoP held its third meeting for members of the Service Linkages sub-group. The meeting focused on the development of template information sheets, to provide a narrative around SETS for a range of different sectors and stakeholders. The aim of the information sheets is to help SETS service providers to build further linkages, as well as enhance referrals in to SETS.

Review of Information Sheet Templates

Continuing on from the previous meeting, draft template information sheets were created. The templates focus on the linkages identified by attendees as important to further develop and/or strengthen. The targeted stakeholders for the information sheets include:

- Jobactive providers
- real estate agencies
- health care professionals
- AMEP providers
- Humanitarian Settlement Program (HSP) providers

Attendees provided their feedback and suggestions on the templates. Participants emphasised the importance of demonstrating that SETS service providers support clients across the lifespan and that this could be better reflected in the templates.

Additionally, there was discussion on further developing the narrative around SETS to promote referrals of clients at exit from HSP. Participants mentioned the complimenting nature of the SETS program and how SETS provides a safeguard to changing circumstances in an individual's life.

Attendees agreed that it is useful that the templates can be tailored by each organisation to include their services. Some attendees mentioned they would like to know more about the National Employment Services Model (NESM) and information on NESM was shared with sub-group members following the meeting.

Resources Shared

[National Employment Services Model \(NESM\)](#) - Department of Education, Skills and Employment

[Consultation process on National Employment Services Model \(NESM\)](#) – Department of Education, Skills and Employment

[Submission on the proposed licensing system for the New Employment Services Model](#) - SETSCoP