

SETSCoP

Communique: Third meeting of Cross-Sector Partnerships sub-group

Videoconference – 4 March 2021

On 4 March, SETSCoP members of the Cross-sector Partnerships sub-group attended its third meeting.

Mapping of Cross-Sector Partnerships

Attendees provided feedback and suggestions on a short questionnaire which will be sent for sub-group members to complete. The questionnaire intends to capture current models of cross-sector partnerships and identify key commonalities of best practice.

The findings will be shared with providers once suggestions have been incorporated and will provide the basis for discussion at the next meeting.

Best Practice Cross-sector Partnerships and SETSCoP Employment Guide

Despite the value placed on relationships with employers, the Employment Guide (Guide) highlighted the benefit of having partnerships and collaborations with other key stakeholders to best support and enhance clients' economic participation. Additionally, it provides an opportunity to rethink how to manage cross-sector partnerships. Learnings shared from the Guide emphasised the value of collaborations with partners who have share the same level of motivation, are aligned in goals and purpose.

Further, members emphasised the importance of establishing strong collaborations with a range of stakeholders to facilitate and support employment pathways for their clients, and that collaborations were driven by need. Attendees shared best practice examples for:

- Engagement with Job Active Providers
- Successful collaborations with AMEP providers
- Successful partnerships with industry mentors
- Work with Chambers of Commerce
- Partnerships with social enterprises and to support business start ups

A common issue shared by settlement organisations was the high staff turn-over seen in Job Active providers and the challenge this imposed on building long term and strong partnerships as a result. Some providers shared how regular and targeted engagement with Job Actives has led to successful outcomes for their clients and ensured that relationships with providers are dynamic and flexible, regardless of staffing changes.

Effective collaborations with AMEP providers were generally based on the sharing of office space and resources, co-design of joint projects and alignment of goals by encouraging clients to complete their AMEP classes to improve English language skills.

Next Meeting

Sub-group members will be asked to complete the Cross-Sector Partnerships questionnaire. The findings of the questionnaire will guide discussion around models of Cross-Sector Partnerships in the next meeting.

Resources shared

[Settlement Service Providers' Guide To Working Effectively With Employers \(SETSCoP\)](#)

[A Model for Enhanced Economic Participation Outcomes for Refugees and Vulnerable Migrants \(SETSCoP\)](#)

[SETSCoP Webinar on Employment Services](#)

[SCOA Employment Webinar](#)