

## **SETS Community of Practice**

### **Communique: First meeting of Working with Employers**

#### **Videoconference – 21 July 2020**

On 21 July, the SETS Community of Practice (SETS CoP) held its first meeting for members of the Working with Employers sub-group.

#### **Terms of Reference and Interaction Rules**

All attendees agreed with the updated SETSCoP Terms of Reference and Interaction Rules, with no amendments required.

#### **Area of focus**

Attendees discussed the focus for the sub-group for the next 6-8 months, and beyond. Many agreed with the benefit of sharing best practice and learnings within this sub-group.

Some ideas for areas of focus and possible outputs include:

- sharing of best practice and innovation
- case studies on successful engagement with employers
- developing an information sheet for employers or SETS providers engaging with employers
- relevant advocacy around working with employers.

Some providers shared the value in supporting and empowering communities to build relationships with employers. The challenge for youth particularly was noted as many are not supported through Job Active Networks, and need assistance from SETS providers through partnering with local employers.

#### **Sharing of best practice**

Attendees shared some of their projects, learnings and best practice which include:

- establishing partnerships with employers for placements and work experience, with view of employment
- the value of understanding employer expectations
- training and pathways to employment through social enterprises
- forums to showcase successful employment outcomes with presentations by employers and employed clients, to potential employers
- how organisations such as Refugee Talent can better support employment outcomes for clients
- engaging with local networks such as the Local Learning Employment Networks in Victoria
- a joint project between a SETS provider, university and the Scanlon Foundation, for clients with long-term unemployment to be trained as research assistants, to interview employers and secure employment from the connection.

**Other business**

Attendees discussed clients transitioning from HSP. Some providers have seen an increase in HSP referrals in recent weeks, including some clients who have not met all their HSP milestones before being referred to SETS.

**Resources shared**

- [SETSCoP Terms of Reference and Interaction Rules](#)
- [New Employment Services Model \(Department of Education, Skills and Employment\)](#)
- [Investing in Refugees, Investing in Australia: the findings of a Review into Integration, Employment and Settlement Outcomes for Refugees and Humanitarian Entrants in Australia](#)
- [Australian Employers Guide to Hiring Refugees' \(FNI, Migration Council Australia and Tent\)](#)
- [SMRC Vocational Courses](#)
- [Refugee Talent](#)
- [Local Learning Employment Networks \(VIC\)](#)
- [South East Local Learning and Employment Network \(South East LLEN\)](#)
- [Centre for Refugee Employment, Advocacy, Training Resources \(Deakin University\)](#)