

## **SETS Community of Practice**

### **Communique: First meeting of the Service Linkages**

#### **Videoconference – 30 July 2020**

On 30 July, the SETS Community of Practice (SETS CoP) held its first meeting for members of the Service Linkages sub-group.

#### **Terms of Reference and Interaction Rules**

All attendees agreed with the updated SETSCoP Terms of Reference and Interaction Rules, with no amendments required.

#### **Area of focus**

The attendees noted the opportunity for this national sub-group to scope referrals in and out of the SETS program and identify some of the key challenges associated with these referral pathways.

Some service linkages identified in the meeting include:

- Education (e.g. schools, Department of Education)
- Humanitarian Settlement Program (HSP)
- Housing
- Mental health services
- Domestic and family violence services

This meeting also highlighted the need to explore potential future service linkages, with one suggestion being stronger relationships with tutoring organisations for support to home-schooled clients.

The sub-group discussed possible headings to collate this information. The secretariat will send out the table for sub-group members to complete prior to the next meeting.

#### **Next Meeting**

The next meeting will focus on sharing of ideas and discussion around the service linkages collated through the table.

#### **Resources shared**

- [SETSCoP Terms of Reference and Interaction Rules](#)