

SETS Community of Practice

Communique: First meeting of the Individual and Family Wellbeing and Safety sub-group

Videoconference – 18 August 2020

On 18 August, the SETS Community of Practice (SETS CoP) held its first meeting for members of the Individual and Family Wellbeing and Safety sub-group.

Terms of Reference and Interaction Rules

Attendees agreed with the updated SETSCoP Terms of Reference (TOR) and Interaction Rules, there were no amendments suggested.

Area of Focus

Attendees discussed their initial thoughts and ideas on the focus for this sub-group. They shared that the key concerns at the moment for SETS clients' wellbeing and safety relate to:

- mental health (including drug and alcohol issues)
- domestic and family violence (DFV)
- intergenerational issues (including parenting)
- child safety.

Some providers noted that the majority of issues relating to individual and family wellbeing and safety could be viewed from a gendered lens, with greater impacts on women as a result of the COVID-19 pandemic.

Additionally, providers shared the time and effort spent in supporting the capacity of mainstream wellbeing and safety services to assist SETS clients. Also noting that some wellbeing and safety projects are outside SETS funding but still support SETS clients.

Some suggestions of the focus for this sub-group include:

- collectively mapping out referral pathways for mental health, DFV, intergenerational issues and child safety
- gaining a better understanding of DFV experiences of SETS clients through sharing case examples and collating DFV data for SETS clients
- sharing of psychoeducation strategies to maintain wellbeing and safety
- collectively mapping provider initiatives and projects that promote wellbeing and safety.

As the majority of providers noted that the key concerns identified are generally hidden until the issue reaches a crisis, they saw benefit in sharing prevention strategies to support SETS clients.

Through mapping current and future individual and family wellbeing and safety initiatives, attendees see an opportunity to identify gaps and formulate collective solutions to these gaps. They noted

value in learning from others through this process about their work and collaborations to deliver initiatives and projects that promote wellbeing and safety for SETS clients.

Other issues

Attendees shared some other issues they have noticed relating to individual and family wellbeing and safety, which include:

- clients ineligible for SETS (i.e. over 5 years in Australia or on ineligible visas) are needing settlement support
- some eligible visas (i.e. partner and spousal visas) are not aware of SETS program and generally only access when in crisis situations

Next Meeting

The next meeting will focus on discussing the collated wellbeing and safety projects, and identifying next steps for this sub-group.

Resources shared

- [SETSCoP Terms of Reference and Interaction Rules](#)
- [Settlement Engagement and Transition Support \(SETS\) program \(Department of Home Affairs\)](#)