

SETS Community of Practice

Communique: Best Practice and Innovation Meeting

Videoconference – 8 September 2020

On 8 September, the SETS Community of Practice (SETSCoP) held its ninth videoconference for SETSCoP members in NT and WA to share their best practice and innovation.

Service delivery

Majority of service providers have returned to face to face service delivery and have recommenced group sessions, with group participant numbers continuing to increase over time. Some of the initiatives which have resumed include:

- school holiday programs
- homework clubs
- swimming programs
- wellbeing sessions
- community leader forums.

Attendees discussed concern around the impact of the international border closure on SETS and the importance of the SETSCoP CEO Forum moving forward.

AMEP

Attendees expressed some concerns with the recent announcement to changes to the AMEP program, which include lifting the cap on class hours and removal of time limits. There is some fear that this may impact client engagement in other SETS programs and initiatives.

There was also discussion around the importance of AMEP becoming more flexible, as these changes may not necessarily improve the engagement for those who have struggled with AMEP attendance the most (i.e. women with children).

New Initiatives

One provider shared of their new women's only swimming program with Lifesaving WA, while another shared on employment seminars for employers and SETS clients to address the current shortage in mango pickers.

Resources shared

[Transcript of the Address to the National Press Club - Keeping Australians together at a time of COVID - The Hon Alan Tudge MP \(Acting Minister for Immigration, Citizenship, Migrant Services and Multicultural Affairs\)](#)

[MyAusCOVID-19 App \(Migration Council Australia\)](#)