

SETS Community of Practice

Communique: Best Practice and Innovation Meeting

Videoconference – 1 September 2020

On 1 September, SETS Community of Practice (SETSCoP) held its ninth videoconference for SETSCoP members in NSW and ACT to share their best practice and innovation.

Service delivery

Attendees provided an update on service delivery since the last meeting. Attendees are:

- focusing on risk management and future planning, including updating COVID-19 safety plans
- balancing face to face with online engagement
- adhering to safety and public health measures
- facilitating smaller group sessions more frequently to cater to client needs
- rotating staff
- focusing their attention on digital literacy moving forward.

Individual and family wellbeing

One provider shared that since the start of the COVID-19 pandemic, they have seen a 60% increase in new clients accessing their domestic and family violence (DFV) program. Many attendees agreed that the most vulnerable to DFV are those on temporary visas or partner visas, and that the true extent of DFV in migrant communities is unknown. Attendees shared some of the intervention projects they are currently running to target young men, such as school programs and providing safe spaces to discuss DFV, anger management and healthy relationships.

One provider mentioned an increase in unplanned pregnancies but does not believe this is related to pandemic, nor have any attendees noticed an increase in drug or alcohol abuse during this time.

Recreational activities and sports

Attendees highlighted the value of team sports and outdoor recreational activities to engage young people. Some of the activities shared include:

- Caneball
- Soccer tournaments
- Badminton
- Basketball
- Wilderness leadership camps by partnering with Outward Bound, YMCA and the Duke of Edinburgh Award
- Bush-walking.

Resources shared

[Outward Bound](#)

[Interview: Meet Australia's Karen Cane Ball Team \(SBS Karen\)](#)

[Detention by Tristan Bancks](#)

[MyAusCOVID-19 App \(Migration Council Australia\)](#)

[Upskill your Workforce for Free \(Navitas\)](#)

[Foundation Skills for Your Future: Personalised Training \(Navitas\)](#)